

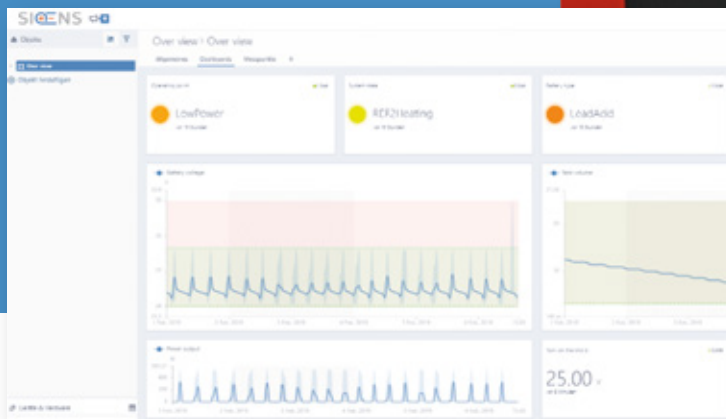
Advanced Fuel Cell Technology

Remote monitoring for the Ecoport – anytime and everywhere

To ensure the highest reliability of your Ecoport 800, Sicens provides an efficient and flexible service infrastructure. The integrated modem in the control panel offers global access to the Ecoport via a web platform. This provides forward-looking maintenance, so that you and Sicens can view the device status and control various parameters. With little effort, the fuel cell system can be modified to achieve the best operating conditions. The result is a constantly high reliability of your operation.

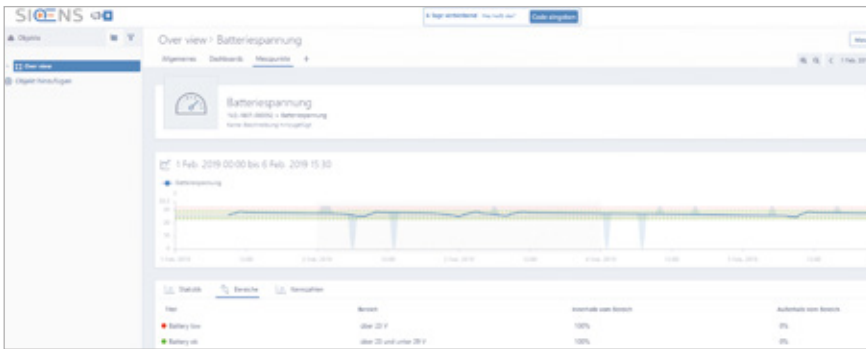
Key Advantages

- › Realtime display of Ecoport 800 status
- › Automatic notification in case of low tank level or other information
- › Fully integrated modem in the Ecoport Control Panel with 2-way antenna connection



Product information
Remote monitoring

Data sheet Service Package



Service Package	Standard	Premium
Guaranteed availability of the Ecoport 800 for your needs	95 %	99 %
Remote monitoring via web portal including modem and SimCard	x	x
E-mail notification, e.g. when the tank level is low	x	x
Retrieval of the device at the end of its life cycle free of charge	x	x
Comprehensive technical support for the initial installation of the Ecoport 800	x	x
Includes transport costs of the downstream device at the end of its life cycle	–	x
Monthly optimization report for the power generation unit	–	x
Technical customer service within Europe	–	x
Free of charge device during repair	–	x
Telephone support 24 h / 7d	–	x
Order number	SP_Standard	SP_Premium



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If you have any questions or need more information, our sales team is always available for you.

Give us a call or send us an email.